



January 13, 2006

To Whom it May Concern:

Martin was a consultant for me on a Plumtree infrastructure project for which I was the Program Manager. This project involved the significant change of switching from Plumtree 4.5 to 5.3 at the same time as changing the portal's taxonomy and interfacing with a document management application to act as the portal's document repository. We looked to him to help us with a number of tasks but his primary focus was in the area of portal administration, product demonstrations, as a form of project communication, and end user training.

Since Martin is able to translate what the business needs into how best technically the portal can deliver those needs, we always received positive feedback from end users who attended either his general concepts demos or detailed end user training. With his grasp of business requirements and his enthusiasm for the product's capabilities, the end user came away from these sessions with a better understanding of what was being delivered and a positive attitude toward the significant change this would introduce for them.

In addition to successfully managing portal administration tasks, he also understood and worked well with other technical resources to resolve portal related issues with the network and interfaces to LDAP and the document management application, Livelink. The use of the Livelink application made up a large portion of the end user training for which Martin was responsible.

All large projects have their technical and business challenges and this project was no exception. Martin is a very positive, high energy individual. This was an asset when the project encountered issues because he continued to maintain a positive attitude and work with the team to resolve the issues.

Sincerely,

A handwritten signature in black ink that reads 'Heather MacKay'.

Heather MacKay

Senior Project Manager
Solutions Delivery Group
Enbridge Gas Distribution